



Stay Connected!

## GEAPS EXCHANGEE KANSAS CITY • 2022

Share on Social! #GEAPSExchange

Wifi Network: GEAPS2022 Password: Exchange92



#### Thank you to our Education Program Sponsors!







Great Plains Chapter





Shared growth. Shared success.







#### Philosophy of Engineering and Construction Risks in Project Management

Addressing Risk in Construction Projects





## **Mark Herbert**

Faithful+Gould

Senior Project Controls Manager



Member of the SNC-Lavalin Group





# **Greg Franzen**

Faithful+Gould

**Director - Agrifood** 



Member of the SNC-Lavalin Group





#### Philosophy of Engineering and Construction Risks in Project Management

Addressing Risk in Construction Projects



# Agenda

- 1. Philosophy of Risk
- 2. Definition of Risk
- 3. Examples of Risk
- 4. Where and What Form does Risk Appear?
- 5. Risk Mitigation
- 6. Risk Prevention



#### Informal Audience Survey





# Philosophy of Risk



## **Definition of Risk**

> Philosophy

The study of the theoretical basis of a particular branch of knowledge or experience

+

A situation involving exposure to danger

> Risk

> Philosophy of risk

The study of the theoretical basis of dangerous situations



## Tasks are Never 100% Complete





## Being Human is a Source of Risk

#### Error

A Mistake

#### Omission

A person or thing that has been left out or excluded

#### Blunder

A Careless Mistake

#### Lie

An untruthful statement or purposeful omission of a truthful statement





## **Examples of Risk**





### **Insufficient Time**





GRAND BASIN AND COURT OF HONOR

# Chicago World's Fair





#### Chicago World's Fair





#### Chicago World's Fair







### Incomplete Work Scope / Inexperienced Team Members



## **Project Management Services**



Together we create a more valuable contribution that leads to effective and successful outcomes for our clients – protecting their assets and maximising value.



#### **Contract Language**

- 1. Risk of Generic, Unclear, and Typical Contract Language
- 2. Develop the project budget and schedule with progressive detail
- 3. <u>Ensure</u> Engineering Design Service hours/costs definition can be tracked
- 4. <u>Assist</u> the project team to quantify cost and schedule risks for contingency
- 5. <u>Work with project team to institute the Change</u> Management





#### **Incomplete Project Work Scope**

- 1. Develop the project budget and schedule with progressive detail
- 2. Track Engineering Design Service hours/costs by definitions
- 3. Quantify cost and schedule risks for contingency
- 4. Institute the Change Management Program





#### The Risk of Hierarchical Data...Assigning Technical Task to the Non-Technical Person

"Hierarchical DBMSs were popular from the late 1960s, with the introduction of IBM's Information Management System (IMS) DBMS, through the 1970s." – Unixspace.com

WBS Code	WBS Name	Total Activities
🖻 ᠲ 0041259-4.PR.01	Interchange Justification Reports	115
🖻 🖶 0041259-4.PR.01.A	Segment A - Sta 100+00 to 1035+00	64
- 🔁 0041259-4.PR.01.A.A	Area 1 - Sta 100+00 to Sta 183+00	12
- 🖶 0041259-4.PR.01.A.B	Area 2 - Sta 183+00 to Sta 489+00	13
- 🖶 0041259-4.PR.01.A.C	Area 3 - Sta 489+00 to Sta 740+00	13
- 0041259-4.PR.01.A.D	Area 4 - Sta 740+00 to Sta 1035+00	26
🖻 🖶 0041259-4.PR.01.B	Segment B - Sta 1035+00 to 1967+00	26
- 🖶 0041259-4.PR.01.B.G	Area 7 - Sta 1410+00 to Sta 1626+00	13
-4.PR.01.B.H	Area 8 - Sta 1626+00 to Sta 1967+00	13
🖻 🖶 0041259-4.PR.01.C	Segment C - Sta 1967+00 to Sta 2902+50	25
- 🖶 0041259-4.PR.01.C.J	Area 10 - Sta 2214+00 to Sta 2502+00	13
- 🔁 0041259-4.PR.01.C.L	Area 12 - Sta 2855+00 to 2902+50	12
🖻 🔁 0041259-4.PR.02	NEPA Re-evaluation Assessment	60
🖻 🖶 0041259-4.PR.02.A	Segment A - Sta 100+00 to 1035+00	18
- 🖶 0041259-4.PR.02.A.B	Area 2 - Sta 183+00 to Sta 489+00	6
- 🖶 0041259-4.PR.02.A.C	Area 3 - Sta 489+00 to Sta 740+00	6
	Area 4 - Sta 740+00 to Sta 1035+00	6
🖻 🔁 0041259-4.PR.02.B	Segment B - Sta 1035+00 to 1967+00	24
- 📲 0041259-4.PR.02.B.E	Area 5 - Sta 1035+00 to Sta 1212+00	6
- 🔁 0041259-4.PR.02.B.F	Area 6 - Sta 1212+00 to Sta 1410+00	6
- 🔁 0041259-4.PR.02.B.G	Area 7 - Sta 1410+00 to Sta 1626+00	6
- 0041259-4.PR.02.B.H	Area 8 - Sta 1626+00 to Sta 1967+00	6
🖻 🖶 0041259-4.PR.02.C	Segment C - Sta 1967+00 to Sta 2902+50	18
- 🖶 0041259-4.PR.02.C.I	Area 9 - Sta 1967+00 to Sta 2214+00	6
- 🔁 0041259-4.PR.02.C.J	Area 10 - Sta 2214+00 to Sta 2502+00	6
0041259-4.PR.02.C.K	Area 11 - Sta 2502+00 to Sta 2855+00	6
🖻 🔁 0041259-4.PR.03	Protected Species	119
🔁 0041259-4.PR.03.0	General	2
🖻 🔁 0041259-4.PR.03.A	Segment A - Sta 100+00 to 1035+00	39
🖻 🔁 0041259-4.PR.03.A.A	Area 1 - Sta 100+00 to Sta 183+00	3
0041259-4.PR.03.A.A.1	Habitat Assessments	3
🖻 🔁 0041259-4.PR.03.A.B	Area 2 - Sta 183+00 to Sta 489+00	3
	Habitat Assessments	3
🖻 🔁 0041259-4.PR.03.A.C	Area 3 - Sta 489+00 to Sta 740+00	3
🛛 🔄 🖓 📲 0041259-4.PR.03.A.C.1	Habitat Assessments	3



### Overthinking...Assigning NON-Technical Tasks to the Technical Person





#### Overlapping Responsibilities / Poor Time Management







### **Insufficient Leadership**



#### **The Hoover Dam**





#### **The Hoover Dam**





## **Insufficient Leadership**

![](_page_27_Picture_1.jpeg)

Hoover Dam Construction Team Ability

![](_page_27_Figure_3.jpeg)

 1000's of inexperienced depression era construction workers

![](_page_27_Picture_5.jpeg)

## **Team Matters**

![](_page_28_Figure_1.jpeg)

![](_page_28_Figure_2.jpeg)

![](_page_28_Picture_3.jpeg)

![](_page_29_Picture_0.jpeg)

## **Legal Considerations**

An Example and Questions

![](_page_29_Picture_3.jpeg)

## **City in the USA vs. Engineering Firm**

![](_page_30_Picture_1.jpeg)

![](_page_30_Picture_2.jpeg)

- 1. "Architects, doctors, engineers, attorneys, and others deal in somewhat inexact sciences and are continually called upon to exercise their skilled judgement in order to anticipate and provide for random factors which are incapable of precise measurement"
- 2. "The indeterminate nature of these factors makes it impossible for professional service people to gauge them with complete accuracy in every instance"
- 3. "Because of the inescapable possibility of error which adheres in these services, the law has traditionally required, not perfect results, but rather the exercise of the skill and judgement which can be reasonably expected from similar situated professionals."

![](_page_30_Picture_6.jpeg)

#### **Standard of Care**

- 1. Professionals are recognized through education, experience, and ongoing dedication
- 2. Professionals may be regulated by licensure, registrations, and certifications
- 3. Professionals exhibit responsibility through moral behavior and competent practice
- 4. Perfection, or even satisfactory result is not guaranteed
- 5. Ordinary skill and ability is expected

![](_page_31_Picture_6.jpeg)

![](_page_31_Picture_7.jpeg)

## **Risk Prevention**

![](_page_32_Picture_1.jpeg)

### **Early Involvement of the Entire Project Team**

![](_page_33_Figure_1.jpeg)

**Project Manager** 

![](_page_33_Figure_3.jpeg)

Construction Manager

![](_page_33_Figure_5.jpeg)

Cost Manager

![](_page_33_Picture_7.jpeg)

**Operations Manager** 

![](_page_33_Picture_9.jpeg)

Project controls Manager

![](_page_33_Picture_11.jpeg)

Schedule Manager

![](_page_33_Picture_13.jpeg)

### Have a Clear Change Process

![](_page_34_Figure_1.jpeg)

![](_page_34_Picture_2.jpeg)

## **Collaborative Approach to Shared Liability**

- 1. Liquidated Damages
- 2. Early completion bonuses
- 3. Value engineering incentives
- 4. Return on investment incentives
- 5. Excusable delay sharing programs
- 6. Not to exceed clauses
- 7. Decision time frames with penalties / rewards

![](_page_35_Figure_8.jpeg)

![](_page_35_Picture_9.jpeg)

## **Construction Delivery Method**

![](_page_36_Figure_1.jpeg)

![](_page_36_Picture_2.jpeg)

## **Construction Delivery Method**

![](_page_37_Figure_1.jpeg)

![](_page_37_Picture_2.jpeg)

## **Team Input on Construction Schedule**

![](_page_38_Figure_1.jpeg)

![](_page_38_Picture_2.jpeg)

## Lowest Cost May not be Best

Consider more than just fees. Don't go with the lowest price for the sake of saving money.

A high score is good. EX. Company A high cost score means they are the least expensive. EX. Company B has completed the most similar projects

![](_page_39_Figure_3.jpeg)

![](_page_39_Picture_4.jpeg)

## Allow Sufficient Time for Work Activities

Coordination now will provide savings in the future.

Not everything is a rush.

![](_page_40_Picture_3.jpeg)

![](_page_40_Picture_4.jpeg)

# **Risk Mitigation**

![](_page_41_Picture_1.jpeg)

![](_page_42_Picture_0.jpeg)

## What Information Already Exists?

- 1. Project Charter
- 2. Previous Scope Descriptions
- 3. Similar Completed Projects
- 4. Existing Project Execution plan?
- 5. Existing Roles and Responsibilities Chart

![](_page_42_Picture_7.jpeg)

#### **Time and Cost Contingency and/or Value Engineering**

![](_page_43_Picture_1.jpeg)

![](_page_43_Picture_2.jpeg)

#### **Project Team Based Risk/Opportunity Management**

- 1. Owners and Contractors should consider working as partners to collaborate
- 2. Develop a risk log and monetize it
- 3. Rank the likelihood of the event occurring (Low, Medium, High)
- 4. Meet regularly to review the status of risks/opportunities

	Risk Log - SAMPLE												
Project Project Name					Probability Classification		Definition						
Job no. 62330-01-00						1	Highly likely						
								2	Possible but with cost reduction				
								3	Highly unlikely				
			РСО										
		Probability	Approved in						Pulled from			Physical Work	
PCO No. 👻	Risk No 🗸	Classification 👻	Procore	Date submitte -	Requested by -	Title	Amount -	Revised Estimate	Contingency -	Final PCO Amoun -	Status	Completed -	Owner Review Comments 🗸
`001	AA-P1	3	No	10/23/2019	Cllient	Provide Fencing for CPBA	\$47,662.91		\$0.00	\$47,662.91	Rejected	No	Notes about the risk item
						Laydown Area & Road Extension							
<u>`002</u>	AA-P2	2	Yes	10/23/2019	Contractor	into Pullet Site	\$105,937.46	-	(\$100,770.93	\$0.00	Pending - Proceeding	Yes	Notes about the risk item
						Cost to Bury Overhead Power							
						Line due to Building							
`003	AA-P3	1	Yes	11/5/2019	Engineer	Encroachment	\$23,880.27	-	(\$22,715.64	\$0.00	Approved	Yes	Notes about the risk item
						Mort's Water - Water Line							
`004	AA-P4	2	Yes	11/5/2019	Client	Repair and Septic Line Location	\$1,875.88	-	(\$1,784.39	\$0.00	Pending - In Review	Yes	Notes about the risk item
						Drew Brandt Winter Conditions							
`005	AA-P5	1	Yes	11/8/2019	Contractor	Cost on Pullet #1 Slab	\$14,860.54	-	(\$14,135.80	\$0.00	Approved	No	Notes about the risk item

![](_page_44_Picture_6.jpeg)

## **Invest in Communication Tools**

- 1. 3D digital models
- 2. Building Information Modeling
- 3. Enterprise scheduling platforms
- 4. Enterprise cost management platforms
- 5. Laptops for individuals or other means of access to project data
- 6. Project analysis tools like acumen fuse
- 7. Microsoft office suite
- 8. Skype or MS teams

![](_page_45_Picture_9.jpeg)

![](_page_45_Picture_10.jpeg)

### **Project Team Relationships**

![](_page_46_Picture_1.jpeg)

![](_page_46_Picture_2.jpeg)

## **Authorities Having Jurisdiction (AHJ's)**

![](_page_47_Figure_1.jpeg)

![](_page_47_Picture_2.jpeg)

### **Understand the Project Stakeholders**

![](_page_48_Figure_1.jpeg)

![](_page_48_Picture_2.jpeg)

![](_page_48_Picture_3.jpeg)

## Build Relationships with People

![](_page_49_Picture_1.jpeg)

![](_page_49_Picture_2.jpeg)

#### Who is Doing What? When are They Available?

![](_page_50_Picture_1.jpeg)

![](_page_50_Picture_2.jpeg)

### **Relational Data Management**

Ask a question and get an answer instead of searching for an answer in a single, massive hierarchy

![](_page_51_Picture_2.jpeg)

![](_page_52_Picture_0.jpeg)

### **Lessons Learned**

#### Prevent Future Risks / Employ Savings Opportunities

![](_page_52_Picture_3.jpeg)

### How Do We Continually Improve?

![](_page_53_Picture_1.jpeg)

![](_page_53_Picture_2.jpeg)

#### How Do We Continually Improve?

Risk Treatment Mapping and Decision Making

![](_page_54_Figure_2.jpeg)

![](_page_54_Picture_3.jpeg)

#### How Do We Continually Improve?

Risk Registers and Monte Carlo Simulations

![](_page_55_Figure_2.jpeg)

![](_page_55_Picture_3.jpeg)

## **Include Contingency**

- Design contingency
- Construction Contingency
- Management reserve

![](_page_56_Figure_4.jpeg)

![](_page_56_Picture_5.jpeg)

## It Takes a Village

![](_page_57_Picture_1.jpeg)

![](_page_57_Picture_2.jpeg)

## Life is Hard

Take a personal interest in others Perspective is important Be a servant leader

![](_page_58_Picture_2.jpeg)

![](_page_58_Picture_3.jpeg)

## **Final Wrap Up**

- Early involvement and collaboration of a project team
- 2. Establish Change Management Process
- 3. Project Team Relationships
- 4. Lessons Learned
- 5. Include Contingency
- 6. It Takes a Village

![](_page_59_Picture_7.jpeg)

![](_page_59_Picture_8.jpeg)

![](_page_60_Picture_0.jpeg)

## GEAPS EXCHANGEE KANSAS CITY • 2022

We want your feedback! Download the "GEAPS Exchange" app to take the session survey.

> Share on Social! #GEAPSExchange

Wifi Network: GEAPS2022 Password: Exchange92

![](_page_60_Picture_5.jpeg)

# **SAVE THE DATE!**

FEBRUARY 25-28, 2023 Kansas City Convention Center

Kansas City, Missouri

![](_page_61_Figure_3.jpeg)

![](_page_61_Picture_4.jpeg)

![](_page_61_Picture_5.jpeg)