

Welcome to your GEAPS|K-State course

Below are some tricks and tools that may improve your course experience. If you have technical difficulties with the system, please feel free to contact the staff at Kansas State University.

Not getting our emails?

Ask your technology support staff to white list **@ksu.edu**, **@geaps.com** and **@instructure.com**. You will receive communications from all of these organizations.

Viewing the courses through a browser

Best options:

- Internet Explorer 11
- Safari 9 and 10
- Google Chrome 58 and 59

Using the Canvas app on iOS or Android

Within your app store, search for **Canvas** by **Instructure**. It is a free app.

You will need to find your university that is **Kansas State University Global Campus**.

Once installed, find the **Modules** feature to access the course content.

Viewing videos

Videos are streamed from a tool called MediaSite. If you are accessing the videos from a corporate network, you may need to request permission to stream the videos from your technology support staff. You also have the option to download the videos onto a device to watch later.

Test your audio and video connection through this link: <http://support.sonicfoundry.com/Training/ViewingRequirements>

Download the videos by using the **Catalog** available within the **Please Begin Here** module of the course.

If you need additional help

Please contact:

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